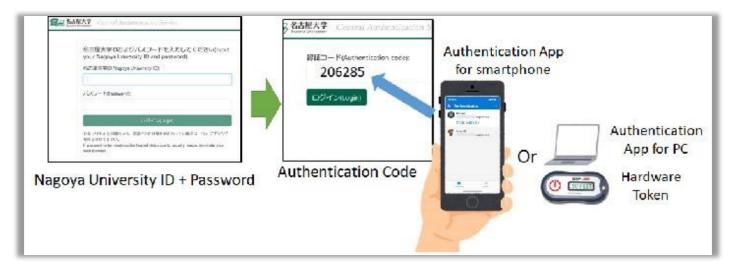
# How to setup Multi-Factor CAS authentication account

#### 1.1st Edition

26/1/2022

#### **Multi-Factor Authentication CAS**

In addition to the Nagoya University ID and password, authentication for Multi-Factor Authentication CAS requires an "Authentication Code" which is a 6-digit number that changes at 30 second intervals (see below figure).



The Authentication Code is presented on an Authentication Application - which has an Authentication Seed registered - or a hardware token. The hardware token requires additional expenses to purchase, so we recommend you to use the Authentication Application as far as possible.

# Registering a new Authentication Seed to an Authentication Application

The following are registration procedures for common Authentication Applications.

- Authentication Seed Registration to Google Authenticator
- Authentication Seed Registration to Microsoft Authenticator
- Authentication Seed Registration to WinAuth (Windows App)
- Authentication Seed Registration to Step Two (macOS App)

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### **Authentication Seed Registration to Google Authenticator**

#### **Google Authenticator Setup**

Install Google Authenticator onto your smartphone from Google Play (Android) or the App Store (Apple).



# Login to the Authentication Seed Management webpage and Authentication Seed generation

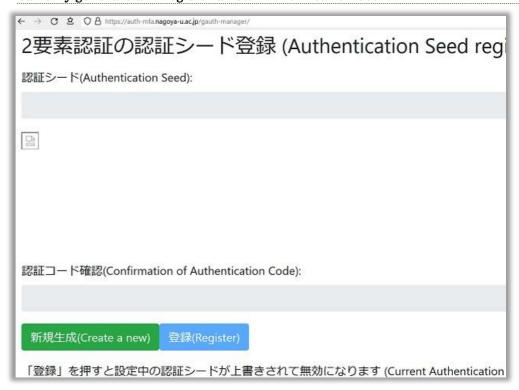
When you connect to the <u>Multi-Factor Authentication CAS Authentication Seed Management webpage</u>, the system requires authentication with your Nagoya University ID and password, so please input them to authenticate.

To distribute Authentication Seeds safely, access to the Authentication Seed Management webpage is only allowed from the Nagoya University's network on campus excluding special case.

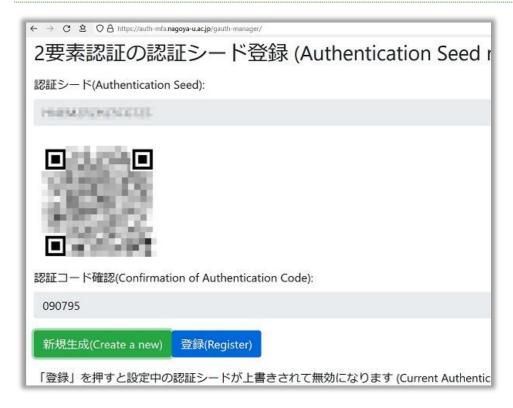


If you click the "Create a new" button, a new Authentication Seed will be generated.

You cannot display a previously used Authentication Seed. Similar to other password reset procedures, you can only generate and register a new Authentication Seed.



he generated Authentication Seed will be displayed as both an "Authentication Seed" (consisting of alphanumeric characters) and a "QR code".



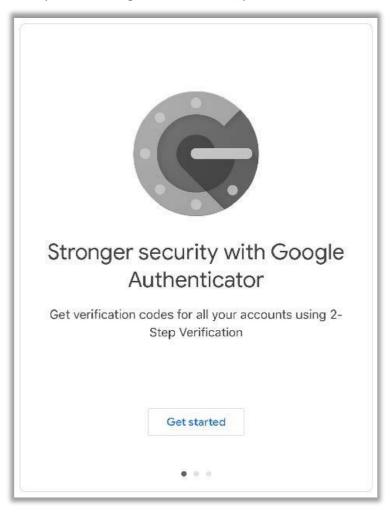
The Authentication Seed will not be registered to the CAS server until you click the "Register" button on the Authentication Seed Management webpage. After you register the Authentication Seed to the Authentication, please remember to click the "Register" button to register the Authentication Seed to the CAS server.

Even if you mistakenly generate a new Authentication Seed, the previous Authentication Seed will remain as long as you do not click the "Register" button. Be sure to close the Multi-Factor Authentication CAS Authentication Seed Management webpage without clicking the "Register" button.

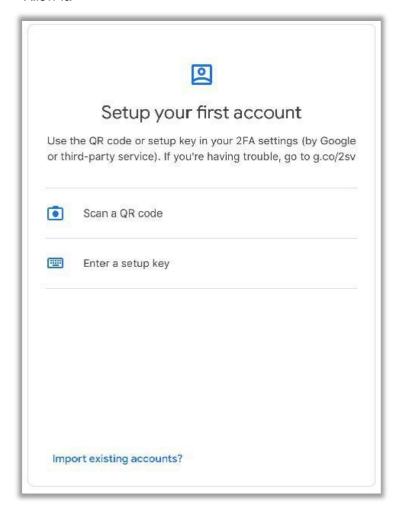
#### Procedure to register an Authentication Seed to Google Authenticator

#### For first-time users of Google Authenticator

When you start Google Authenticator, you will see the following screen. Tap "Get started" to proceed.



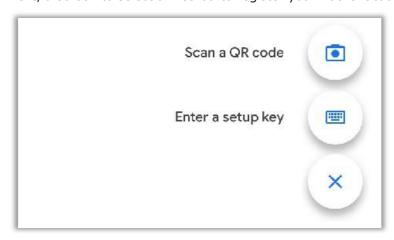
Next, a screen to select a method to register your Authentication Seed will appear. Select "Scan a QR code". You will receive a notification on your smartphone, "Authenticator requires permission to use your camera". Allow it.



#### For people already using Google Authenticator

After starting Google Authenticator, tap the "+" mark on the lower right-hand corner of the screen and start the registration of a new Authentication Seed.

Next, a screen to select a method to register your Authentication Seed will appear. Select "Scan a QR code".



#### Authentication Seed registration with a QR code

If you choose "Scan a QR code" with a smartphone that has a built-in camera, a QR code scan screen will appear. Scan the QR code displayed on the Authentication Seed Management webpage.

The Authentication Seed will be registered as "NU (Central\_Authentication\_Service)".

Confirm that the 6-digit number displayed in the "Confirmation of Authentication Code" field on the Authentication Seed Management webpage is the same as the one shown on Google Authenticator.

If they are not the same, the time on your smartphone may be greatly out of sync.

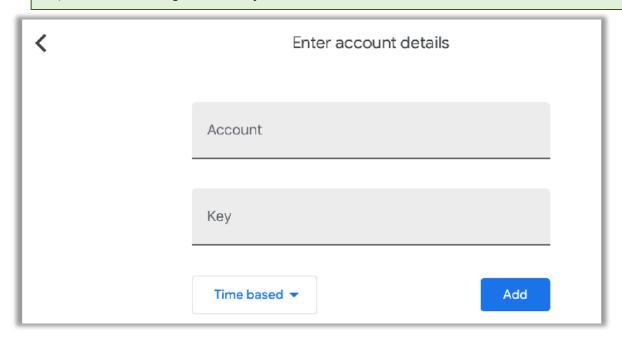
After confirming that the 6-digit number displayed in the "Confirmation of Authentication Code" field is the same as the one shown on Google Authenticator, please remember to click the "Register" button on the Multi-Factor Authentication CAS Authentication Seed Management webpage and register your Authentication Seed to the CAS server.



# Authentication Seed registration by manually inputting the Authentication Seed (Setup Key)

If you select "Enter a setup key" when registering a new Authentication Seed, the following Setup Key (Authentication Seed) registration screen will be shown.

- •Set an "Account name" that you can remember.
- •Do not use an account name that is easily identifiable as being connected to your Nagoya University ID. Select "Time based" for "Key Type".
- •Input your "Authentication Seed" in the "Key" field.
- •The authentication is not case sensitive, so you may input alphabetic characters in lower case letters if you wish.
- It may be difficult to distinguish between characters like "0" (zero) and "0" and "1" (one) and
- "I", but feel free to input them as you like since those characters are handled as the same.



Confirm that the 6-digit number displayed in the "Confirmation of Authentication Code" field on the screen is the same as the one shown on Google Authenticator.

If they are not the same, the time on your device may be greatly out of sync.

After confirming that the 6-digit number displayed in the "Confirmation of Authentication Code" field is the same as the one shown on Google Authenticator, please remember to click the "Register" button on the Multi-Factor Authentication CAS Authentication Seed Management webpage and register your Authentication Seed to the CAS server.

#### Trial Run of Multi-Factor Authentication CAS

We have prepared a <u>Multi-Factor Authentication CAS Trial webpage</u> to carry out a trial run of the Multi-Factor Authentication CAS. Following the instructions on the Trial Run of Multi-Factor Authentication CAS webpage.

### **Authentication Seed Registration to Microsoft Authenticator**

#### **Microsoft Authenticator Setup**

Install Microsoft Authenticator onto your smartphone from Google Play (Android) or the App Store (Apple).



# Login to the Authentication Seed Management webpage and Authentication Seed generation

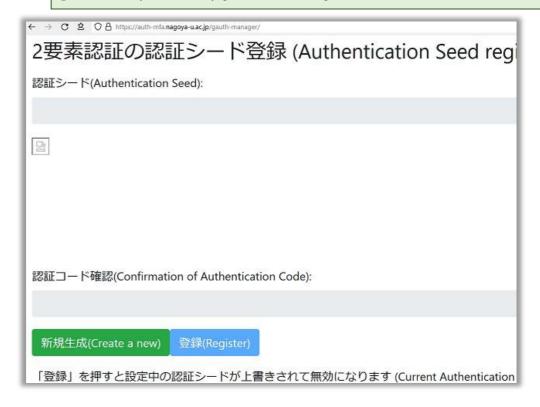
When you connect to the <u>Multi-Factor Authentication CAS Authentication Seed Management webpage</u>,, the system requires authentication with your Nagoya University ID and password, so please input them to authenticate.

To distribute Authentication Seeds safely, access to the Authentication Seed Management webpage is only allowed from the Nagoya University's network on campus excluding special case.

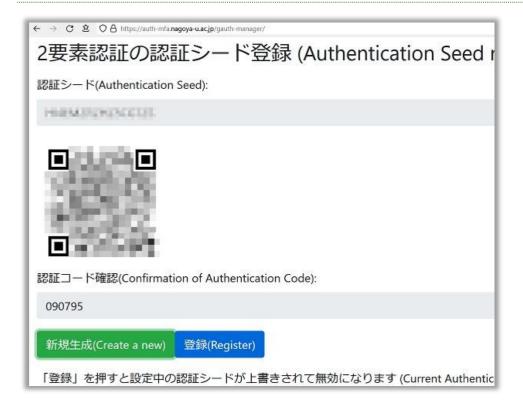


If you click the "Create a new" button, a new Authentication Seed will be generated.

You cannot display a previously used Authentication Seed. Similar to other password reset procedures, you can only generate and register a new Authentication Seed.



he generated Authentication Seed will be displayed as both an "Authentication Seed" (consisting of alphanumeric characters) and a "QR code".



The Authentication Seed will not be registered to the CAS server until you click the "Register" button on the Authentication Seed Management webpage. After you register the Authentication Seed to the Authentication Application, please remember to click the "Register" button to register the Authentication Seed to the CAS server.

Even if you mistakenly generate a new Authentication Seed, the previous Authentication Seed will remain as long as you do not click the "Register" button. Be sure to close the Multi-Factor Authentication CAS Authentication Seed Management webpage without clicking the "Register" button.

#### **Procedures to register an Authentication Seed to Microsoft Authenticator**

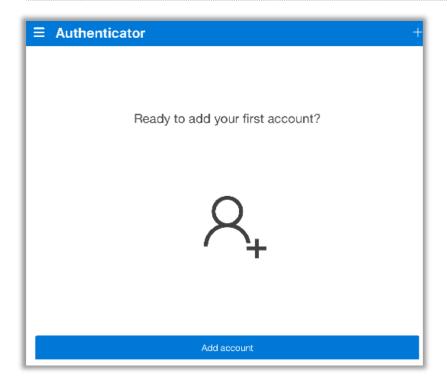
#### For first-time users of Microsoft Authenticator

When you open Microsoft Authenticator, it will ask for your permission to collect your data. As there is no other choice, tap "Agree" and proceed. (We highly recommend that you stop this data collection afterwards by disabling "Data for Usage Status (For improving app functionality...)" from the log menu in the App Configurations.)

Microsoft Authenticator will ask you to sign in to your Microsoft Account. Choose "Scan QR code". It is up to you whether you sign in or not.

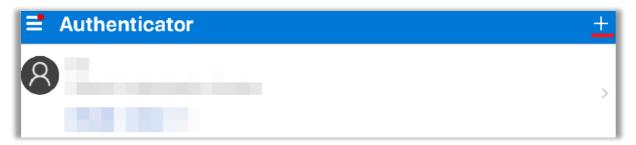
Microsoft Authenticator will proceed to the QR code scan screen.

You will receive the notification "Authenticator requires permission to use your camera" on your smartphone. Allow it.

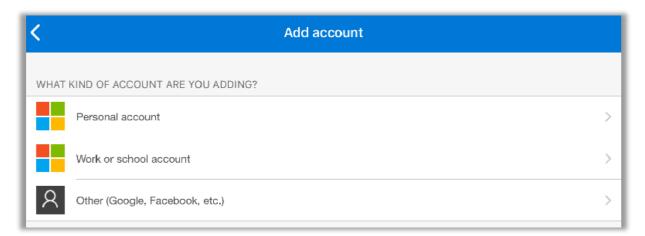


#### For people already using Microsoft Authenticator

After starting Microsoft Authenticator, tap the "+" mark on the upper right-hand corner, and register a new Authentication Seed.



Microsoft Authenticator will ask you to choose the service which will use multi-factor authentication. Choose "Other (Google, Facebook, etc.)".

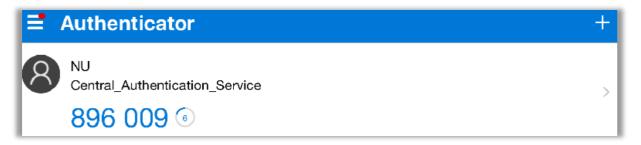


#### Authentication Seed registration with a QR code

Scan the QR code displayed on the Authentication Seed management webpage through QR code scan screen. The Authentication Seed will be registered as "NU (Central\_Authentication\_Service)"

Confirm that the 6-digit number displayed in the "Confirmation of Authentication Code" field on the management webpage is the same as the one shown on Microsoft Authenticator. If they are not the same, the time on your device may be greatly out of sync.

After confirming that the 6-digit number displayed in the "Confirmation of Authentication Code" field is the same as the one shown on Microsoft Authenticator, please remember to click the "Register" button on the Multi-Factor Authentication CAS Authentication Seed Management webpage and register your Authentication Seed to the CAS server.



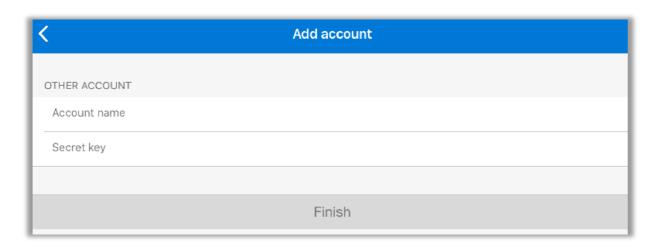
# Authentication Seed registration by manually inputting the Authentication Seed (Code)

On the camera screen to scan the QR code, choose "or enter code manually".



The following Code (Authentication Seed) input screen will be shown.

- •Set an "Account name" that you can remember.
- •Do not use an account name that is easily identifiable as being connected to your Nagoya University ID. Input your "Authentication Seed" in the "Secret key" field.
- •The authentication is not case sensitive, so you may input alphabetic characters in lower case letters if you wish. "0" (zero) and "1" (one) are not included in the codes. Please be sure to input the alphabetical "O" and "I".



Confirm that the 6-digit number displayed in the "Confirmation of Authentication Code" field on the management webpage is the same as the one shown on Microsoft Authenticator.

If they are not the same, the time on your device may be greatly out of sync.

After confirming that the 6-digit number displayed in the "Confirmation of Authentication Code" field is the same as the one shown on Microsoft Authenticator, please remember to click the "Register" button on the Multi-Factor Authentication CAS Authentication Seed Management webpage and register your Authentication Seed to the CAS server.

#### Trial Run of Multi-Factor Authentication CAS

We have prepared a <u>Multi-Factor Authentication CAS Trial webpage</u> to carry out a trial run of the Multi-Factor Authentication CAS. Following the instructions on the Trial Run of Multi-Factor Authentication CAS webpage.

# **Authentication Seed Registration to WinAuth (Windows App)**

#### **Downloading WinAuth**

Go to the WinAuth download page and download the latest version, WinAuth 3.5.1.



The downloaded file is in a compressed ZIP format, so decompress the file and extract WinAuth.exe.



WinAuth requires .NET Framework 4.5. Please download and install it from the Microsoft website if necessary.

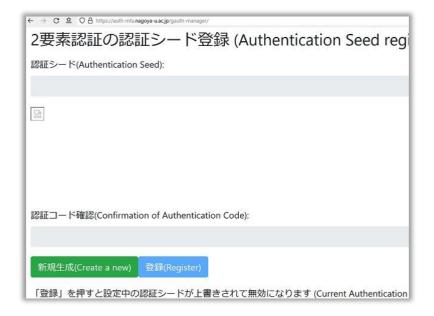
#### Login to Authentication Seed management web page and seed generation

When you connected to <u>Authentication Seed management web page for Multi-Factor Authentication CAS</u>, the system requires you an authentication with Nagoya University ID and password. You have to input them to authenticate.

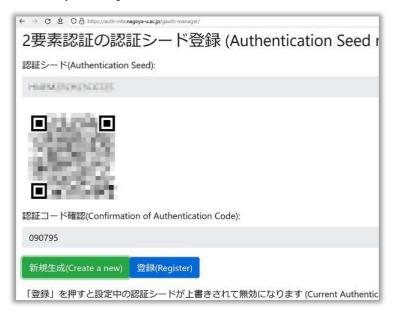


If you push "Newly generation" button, Authentication Seed is newly generated.

You cannot see the Authentication Seed in past time again. As similar to generic password reset procedure, we only allow newly generation of Authentication Seed.



A generated Authentication Seed are presented as both "Authentication Seed (notated with alphabets and numbers)" and "QR code".



The Authentication Seed will not registered to CAS server until you push "Register" button. After you register

Authentication Seed to Authentication Application, push "Register" button to register Authentication Seed to CAS server.

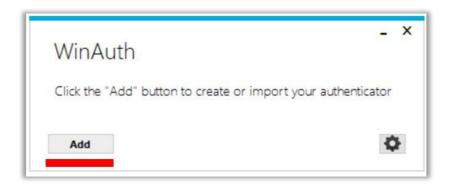
If you wrongly generated new Authentication Seed, the Authentication Seed in past time are still existing if you do not push "Register" button. Close Authentication Seed management web page without pushing "Register" button.

#### Authentication Seed registration to WinAuth

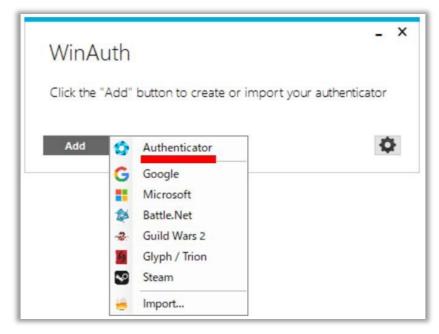
You will be asked to register an Authentication Seed the first time you start WinAuth.

Click "Add" and proceed with the Authentication Seed registration.

Those who are already using WinAuth can also proceed with the Authentication Seed registration by choosing "Add" from a different screen.



You will see a selection screen that asks you to choose the service which will use multi-factor authentication, but as Nagoya University CAS is not included in the options, please choose "Authenticator" at the top of the list.



Input a service name (Name field), Authentication Seed value (1.), and Authentication Seed generation method (2.). For the service name (Name field), you can input any name you want to register for.

However, please avoid inputting your Nagoya University ID as it is used for generating Authentication Seed value.

For the Authentication Seed value (1.), please input your "Authentication Seed" displayed on the Multi-Factor Authentication CAS Authentication Seed Management webpage.

For the Authentication Seed generation method (2.), please choose "Time-based".

If you click "Verify Authenticator" (3.), the 6-digit number will be generated based on the Authentication Seed value and displayed in (4.).

Confirm that the 6-digit number displayed in the "Confirmation of Authentication Code" field on the Multi-Factor Authentication CAS Authentication Seed Management webpage is the same as the one shown on WinAuth.

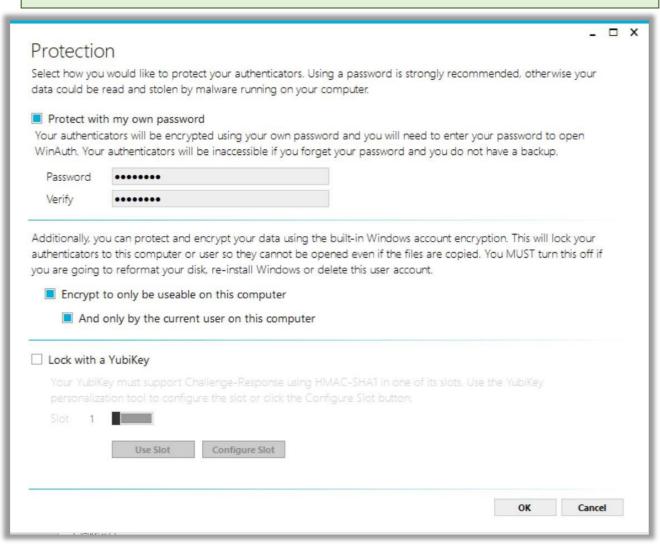
If they are the same, click on "OK".
they are not the same, the time on your device may be greatly out of sync.



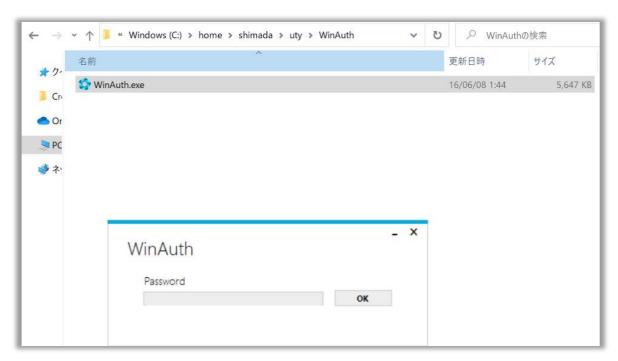


The next step is to set the protection settings for WinAuth.

- •In the "Protect with my own Password" field, you can set a password that will be required to open WinAuth.
- •Set your password by inputting it in the "Password" field and confirm your password by inputting it again in the "Verify" field. Make sure to input the different password from the one used for your Nagoya University ID.
- •By enabling "Encrypt to only be useable on this computer" and "And only by the current user on this computer", you can prevent people with malicious intent from copying the password and using it on other computers.



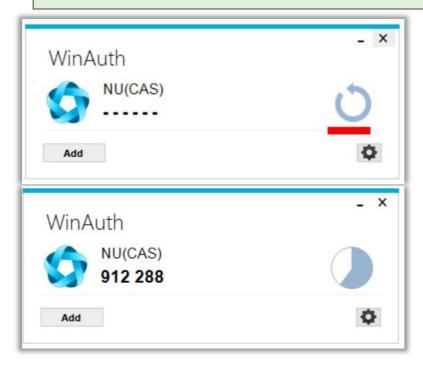
#### **Use of WinAuth**



Double click to open WinAuth.exe. If you have set a password, you will be prompted to enter it.

The 6-digit number required for each service's multi-factor authentication will be displayed.

Note that it will only be displayed if you click on the refresh mark on the right-hand side of each service name.



After confirming that the 6-digit number displayed in the "Confirmation of Authentication Code" field is the same as the one shown on WinAuth, please remember to click the "Register" button on the Multi-Factor Authentication CAS Authentication Seed Management webpage and register your Authentication Seed to the CAS server.

#### **Q&A** about WinAuth

Q: I forgot the password set for WinAuth.

A: Delete the files in the following location. However, please note that doing so will also reset all settings for WinAuth, including the Authentication Seed.

C:\footnote{C:\text{Users}(Your\_User\_Name)}\footnote{AppData}Roaming\footnote{WinAuth}\footnote{WinAuth}winauth.xmlbr>

#### Trial Run of Multi-Factor Authentication CAS

We have prepared a <u>Multi-Factor Authentication CAS Trial webpage</u> to carry out a trial run of the Multi-Factor Authentication CAS. Following the instructions on the Trial Run of Multi-Factor Authentication CAS webpage.

### **Authentication Seed Registration to Step Two (macOS App)**

#### **Downloading Step Two**

Go to the Step Two page of Mac App Store and download the latest version.



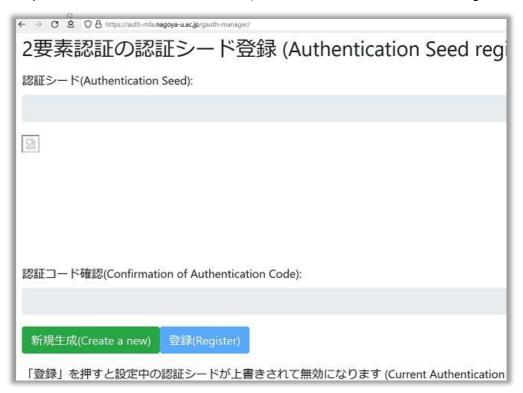
# Login to the Authentication Seed Management webpage and Authentication Seed generation

When you connect to the <u>Multi-Factor Authentication CAS Authentication Seed Management webpage</u>,, the system requires authentication with your Nagoya University ID and password, so please input them to authenticate.

To distribute Authentication Seeds safely, access to the Authentication Seed Management webpage is only allowed from the Nagoya University's network on campus excluding special case.

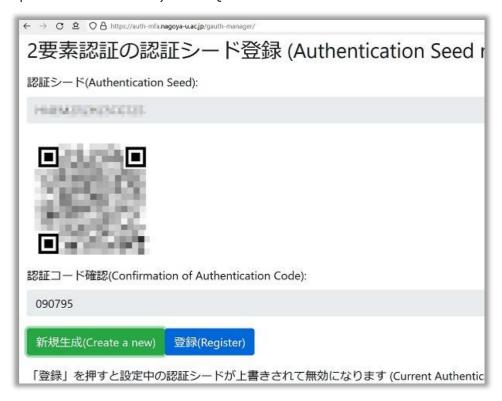


If you click the "Create a new" button, a new Authentication Seed will be generated.



You cannot display a previously used Authentication Seed. Similar to other password reset procedures, you can only generate and register a new Authentication Seed.

he generated Authentication Seed will be displayed as both an "Authentication Seed" (consisting of alphanumeric characters) and a "QR code".



The Authentication Seed will not be registered to the CAS server until you click the "Register" button on the Authentication Seed Management webpage. After you register the Authentication Seed to the Authentication Application, please remember to click the "Register" button to register the Authentication Seed to the CAS server.

Even if you mistakenly generate a new Authentication Seed, the previous Authentication Seed will remain as long as you do not click the "Register" button. Be sure to close the Multi-Factor Authentication CAS Authentication Seed Management webpage without clicking the "Register" button

#### Authentication Seed registration to Step Two (with QR code)

You will be asked to register an Authentication Seed the first time you start Step Two.

Click "+ Button" and proceed with the Authentication Seed registration.

Those who are already using Step Two can also proceed with the Authentication Seed registration by choosing "+ Button".



After you push "+ Button", Step Two asks you to Authentication Seed registration method. Choose "Scan Two-Step QR Code".



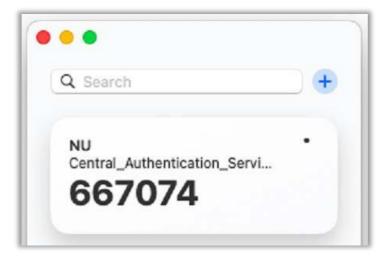
A window for QR code scan rises. Put the window to QR code on the web browser.



The Authentication Seed is registered to Step Two and Step Two displays Service Name and Authentication Code pair.

Confirm that the 6-digit number displayed in the "Confirmation of Authentication Code" field on the Multi-Factor Authentication CAS Authentication Seed Management webpage is the same as the one shown on Step Two.

If they are not the same, the time on your device may be greatly out of sync.

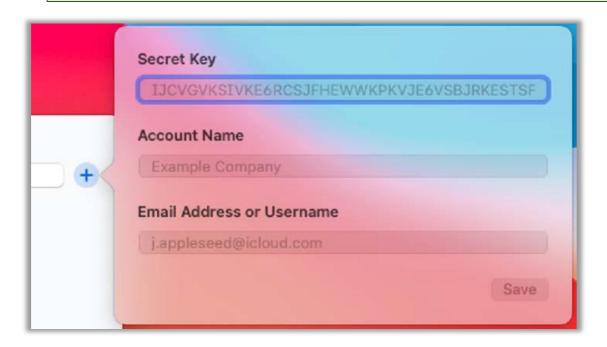


#### **Authentication Seed Registration with alphameric Authentication Seed**

If your environment cannot accpt QR code with some reason, you can choose Authentication Seed registration with alphameric Authentication Seed.

Chose "Set Up Account Manually" at Authentication Seed registration selection.

- •Input Authentication Code to "Secret Key" item.
- •Input proper (identifiable) "Account Name" and "Email Address or Username" with yourself. Note that we recommend you to avoid your Nagoya University ID and mail address of Nagoya University Mail Service directly to avoid vulnerability of peeping.
- •Confirm Authentication Code on Step Two and Authentication Code on the web page are identical.
- If they are not the same, the time on your device may be greatly out of sync.



#### Trial Run of Multi-Factor Authentication CAS

We have prepared a <u>Multi-Factor Authentication CAS Trial webpage</u> to carry out a trial run of the Multi-Factor Authentication CAS. Following the instructions on the Trial Run of Multi-Factor Authentication CAS webpage.

#### **Question and Answer for Multi-Factor Authentication CAS**

Q: May I register Authentication Seed to multiple devices?

A: Yes. For convenience, you can register Authentication Seed to multiple devices (e.g. both smartphone and PC) if you can guarantee security.

Q: I obtained a new smartphone. However, I forgot to do the migration procedures for the Authentication Application on my smartphone.

A: As shown in the <u>Authentication Seed Registration to the Authentication Application</u> webpage, you have to create a new Authentication Seed by accessing the Multi-Factor Authentication CAS Authentication Seed Registration webpage from within the University.

The previous Authentication Seed becomes invalid after registering a new Authentication Seed..

Q: May I use the cloud backup feature on the Authentication Application on my smartphone?

A: If you are using a reliable Authentication Application, you can use the cloud backup feature.

Q: I lost my smartphone, and want to register an Authentication Seed to my new smartphone.

A: As shown in the <u>Authentication Seed Registration to the Authentication Application</u> webpage, you have to create a new Authentication Seed by accessing the Multi-Factor Authentication CAS Authentication Seed Registration webpage from within the <u>University</u>.

The previous Authentication Seed becomes invalid after registering a new Authentication Seed..

Q: I lost my hardware token, so I want to disable it as soon as possible.

A: Please go to the <u>IT Help Desk</u> with your staff/student ID card and submit a request to disable your hardware token.

Q: I want to register a new hardware token.

A: Follow the procedures for <u>Registration of Hardware Token</u>, and register the new hardware token. Note that after registration is complete, the previous hardware token will be disabled.

Q: I want to know more about the Multi-Factor Authentication.

A: We have a webpage dedicated to Tips regarding Multi-Factor Authentication.

### Trial Run of Multi-Factor Authentication CAS

We have prepared a <u>Multi-Factor Authentication CAS Trial webpage</u> to carry out a trial run of the Multi-Factor Authentication CAS.

#### **Trial Run Procedures**

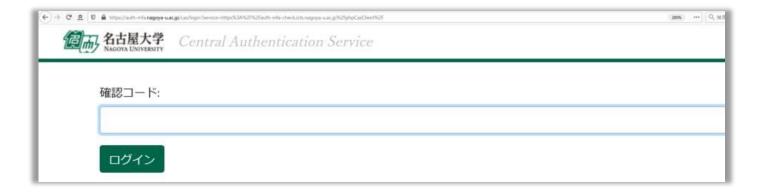
When you access the <u>Multi-Factor Authentication CAS Authentication Trial webpage</u>, the CAS system requires you to input your Nagoya University ID and password.

If the CAS system has already memorized your Nagoya University ID and password, the CAS system will start at the second step that asks to input an Authentication Code (6-digit number).



After you enter a valid Nagoya University ID and password, the CAS system will ask you to input an Authentication Code (6-digit number) as the second factor.

Input the Authentication Code presented on the Authentication Application or hardware token. The CAS system will also accept the Authentication Codes from the previous or subsequent interval, so you can proceed with authentication even if the Authentication Code changes during the authentication process.



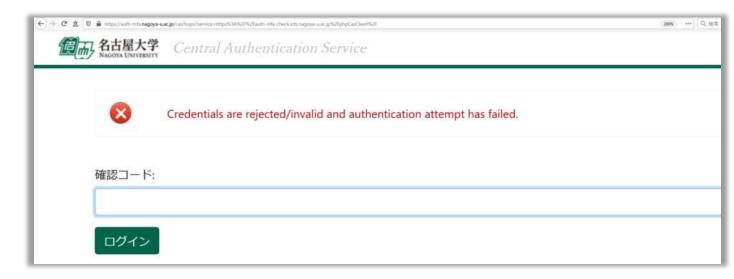
If authentication using the Authorization Code is successful, the webpage indicating successful authentication will appear.



This concludes the trial run, so you may close the webpage.

If the authentication was unsuccessful, the webpage indicating an unsuccessful authentication will appear. Input the Authentication Code presented on the Authentication Application or hardware token again.

See "If you are having trouble with authentication" below if you are having repeated unsuccessful attempts.



# If you are having trouble with authentication

#### The clock of the device you are running the Authentication Application on is incorrect.

- -> Change the clock on your device to the correct time. You have registered the wrong Authentication Seed.
- -> Start over from the Authentication Seed registration.

#### The clock of the hardware token is greatly out of sync.

-> Apply for hardware token use again and let us know about your issue when registering.

### **Application to Use Hardware Token for Multi- Factor Authentication CAS**

If you wish to use a hardware token, you will need to purchase a hardware token using departmental budgets etc., in addition to registering the hardware token to the Multi-Factor Authentication CAS.

#### Obtaining a hardware token

The hardware tokens that can be used for the Multi-Factor Authentication CAS are those that are "OATH-TOTP standard with 30 second update intervals that output 6-digit authentication codes".

The manufacturer of the hardware token does not matter if these specifications are met.

In order to register a hardware token to the Multi-Factor Authentication CAS, the Authentication Seed that is preencoded into the hardware token is required. Be sure that the "BASE32 Encoded Authentication Seed" that comes alongside your hardware token from the hardware token vendor is kept secure and in a safe place.

Hardware tokens that have been used are as follows. If you have any concerns regarding purchases, please contact the Multi-Factor Authentication CAS Project (multiauth@icts.). (: nagoya-u.ac.jp)

Feitian Japan One-Time Password (TOP) Token

# Registering the Authentication Seed of your hardware token to Multi-Factor Authentication CAS

Fill out the Hardware Token Application Form below and submit it to the <u>IT Help Desk</u> on the first floor of the Information Technology Center. Please also bring your Staff/Student ID card so that we can verify your identity. Once Authentication Seed registration is complete, we will send an e-mail to your contact e-mail address to notify you of the Seed registration completion.

#### Hardware Token Application Form on Forms (application of Authentication Seed)

If you cannot use Forms (e.g. you do not have right to use Office 365), please fill following Word version Hardware Token Application Form and bring it to the <u>IT Help Desk</u> on the first floor of the Information Technology Center with your Staff/Student ID card so that we can verify your identity.

Word version Hardware Token Application Form (For person who cannot use Forms)

#### Multi-factor authentication using hardware tokens

The 6-digit number displayed when you press the button on your hardware token will be the second factor (Authentication Code) in the authentication process. Specific procedures for authentication are indicated on the [Multi-Factor Authentication CAS Trial webpage] (./mfa\_cas\_authentication\_test.html) .



### Q&A about hardware token applications

Q: I lost my hardware token, so I want to disable it as soon as possible.

A: Please go to the <u>IT Help Desk</u> with your Staff/Student ID card and submit a request to disable your hardware token.

Q: I want to register a new hardware token.

A: Follow the instructions indicated on this webpage and register the new hardware token. Note that after registration is complete, the previous hardware token will be disabled.

Q: I lost my hardware token, but I have to urgent matter.

A: We have few hardware tokens to lend. Please take contact to IT Help Desk.